



Welcome
Directors' and Trustees College
2024



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# You've Identified Redlining Risk... Now What?

2024 Directors College Fair Lending



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# Agenda

- Define Redlining
- The Board's Role in Preventing Redlining
- Reasonably Expected Market Area (REMA)
- Redlining Risks Identified
- Case Study
- Resources

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# Redlining

- Redlining: Illegal disparate treatment in which a lender provides unequal access to credit, or unequal terms of credit, because of the race, color, national origin, or other prohibited characteristic(s) of the residents of the area in which the credit seeker resides or will reside or in which the residential property to be mortgaged is located.
- Focused on geographies, not individuals.
- · Not income based.

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### **Board Governance**

#### **Board and Management Oversight**

- Establish oversight of the fair lending program
- Communication between Board/Board level committees and senior management
- Delegation of separate lending authorities
- Establish a marketing plan
- Review monitoring findings and audit reports

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### **Reasonably Expected Market Area**

**REMA Definition** – FFIEC Fair Lending Examination Procedures define REMA as:

- Where an institution actually marketed and provided credit, and where it could reasonably be expected to have marketed and provided credit
- The REMA may be beyond or otherwise different from a bank's CRA assessment area

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### **Reasonably Expected Market Area**

- Identify the CRA assessment area and majority-minority census tracts inside and immediately outside the CRA assessment area.
- Review branch locations.
- Review the bank's marketing area and marketing efforts.
- Consider lending activity.
- Review lending relationships.
- Consider loan officer outreach.
- Analyze demand for credit.
- Hold discussions with bank management involved in lending.

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# **Monitoring Redlining Risks**

- Monitor home mortgage loan applications and originations in:
  - majority-minority census tracts
  - o majority-Black census tracts
  - majority-Hispanic census tracts
  - o majority-Asian census tracts.
- Compare to adjusted aggregate data in your REMA.

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# **Review Monitoring Results**

#### What do you do if monitoring results show:

- Origination or application penetration in any of the four applicable majority-minority areas is statistically significantly lower than adjusted aggregate
- A lending gap in majority-minority areas

## **Next Steps and Other Considerations**

- How does the bank offer its products?
- Where are the bank's branches located and what are the hours?
- How does the bank market its products?
- Has the bank conducted outreach?
- Does the bank engage with community organizations that serve MMTs?

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# **Responding to Redlining Risks**

- Tailor your response to specific risks identified
  - Conduct or expand community outreach
  - Engage with community organizations, brokers, realtors in these areas
  - Conduct target marketing to majority-minority areas
  - Hire loan officers familiar with the community
  - Provide incentives to loan officers for originating loans in these areas
  - Consider offering loan products that would particularly benefit these areas

# REDLINING CASE STUDY

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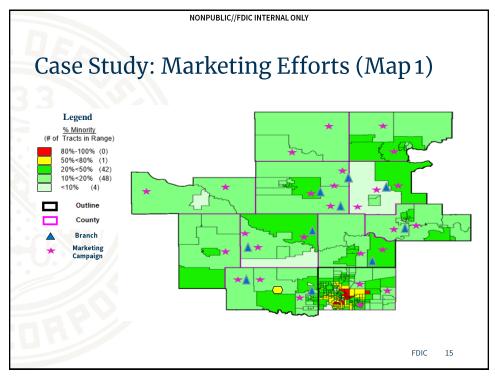
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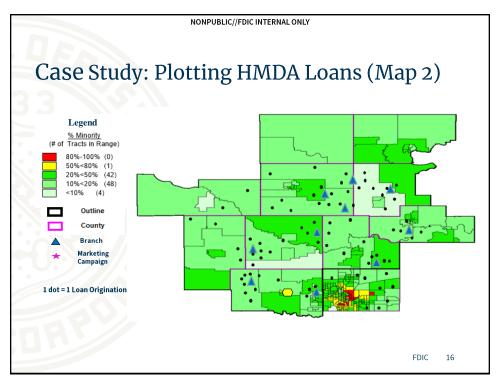
# Case Study: Background

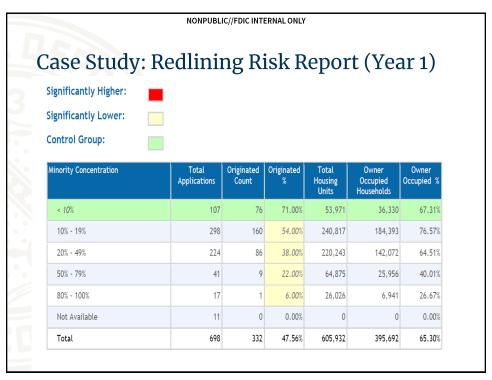
#### **Bank Information and Background**

- The bank relies on loan officers that are not located in branches to bring in customers
- The loan officers have relationships with builders and realtors who specialize in serving the area in which they operate
- The bank conducted a targeted marketing campaign that reached certain cities through social media
- The bank has a seasoned compliance staff

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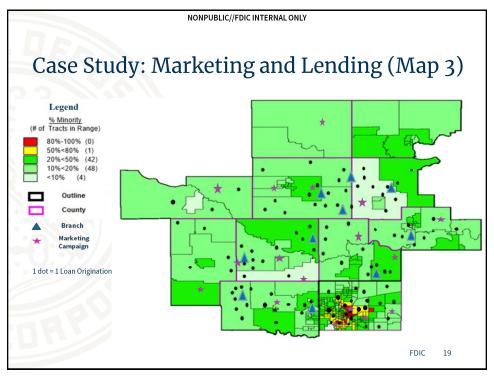


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# Case Study: Next Steps

- What steps would you take after reviewing the two maps and redlining risk report?
- Document your discussions and planned actions in minutes.
- Regularly monitor the impact of actions.

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Significantly Higher:						
Significantly Lower:						
Control Group:						
linority Concentration	Total Applications	Originated Count	Originated %	Total Housing Units	Owner Occupied Households	Owner Occupied %
< 10%	126	94	75.00%	70,829	43,407	61.28
10% - 19%	326	225	69.00%	202,472	145,811	72.0
20% - 49%	341	243	71.00%	190,690	122,738	64.37
50% - 79%	66	40	61.00%	52,287	18,484	35.3
80% - 100%	26	11	42.00%	2,366	482	20.37
Not Available	5	1	20.00%	0	0	0.00
Total	890	614	68.99%	518,644	330,922	63.8

# Summary

- Periodically monitor application and lending activities
- Make adjustments to your process
- Document your discussions and decisions
- Continue to evaluate

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**QUESTIONS?** 

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#### Resources

- FDIC Banker Resources Fair Lending
- FDIC Technical Assistance Videos Fair Lending
- FDIC Identifying and Mitigating Potential Redlining Risks
- Interagency Fair Lending Examination Procedures
- Consumer Compliance Supervisory Highlights
- · Guidance for Managing Third-Party Risk
- https://pave.hud.gov/
- https://pave.hud.gov/actionplanhttps://pave.hud.gov/site s/pave.hud.gov/files/documents/PAVEActionPlan.pdf

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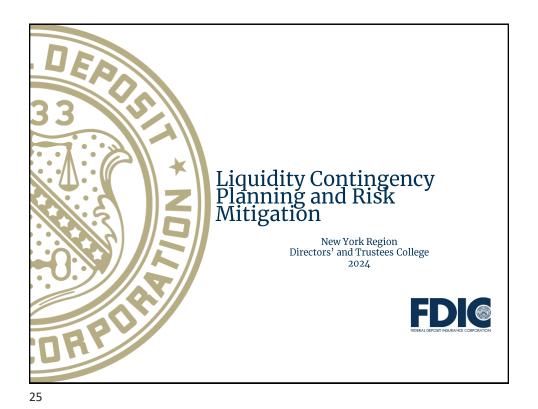
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# Agenda

- Board Oversight
- Components of an effective Contingency Funding Plan (CFP)
- · Liquidity Risk Mitigation
- Liquidity Tabletop Exercise

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# Board Oversight of Liquidity

- Establishes an ALCO Committee
- Establishes executive-level lines of authority and responsibility for managing liquidity risk
- Provides appropriate resources to management
- Understands the liquidity risks and reviews information to maintain understanding
- Understands and periodically reviews the liquidity position and contingency funding plan



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# **Contingency Funding Plans**

- Identify Liquidity Event Management,
- Establish a monitoring framework,
- Identify Stress Events,
- · Require Stress testing,
- Identify Potential Funding Sources, and
- Require periodic testing of the CFP framework



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# Liquidity Event Management

- Crisis Management Team, Administrative Structure, and Action Plans
- Lines of Authority and Reporting Structure
- Communication and Reporting Frequency
- Event Categorization



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### Establishing Monitoring Framework-Early Warning Indicators/Triggers

#### **Systemic**

- Negative trend in economic or industry conditions
- Rapid increase in market interest rates
- Increase in credit spreads
- Decreased liquidity in certain asset classes

#### **Bank-Specific**

- Bank approaching borrowing limit
- Decrease in liquid asset levels
- Increase in delinquencies
- Increase in deposit fluctuations
- Negative press/social media communications

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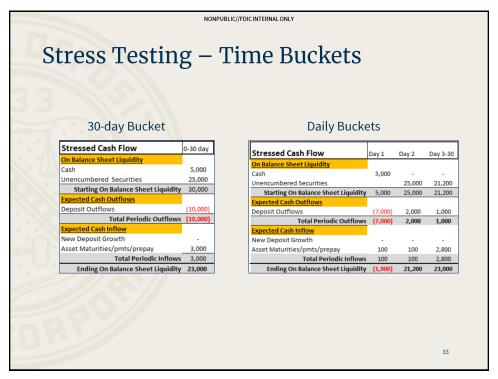
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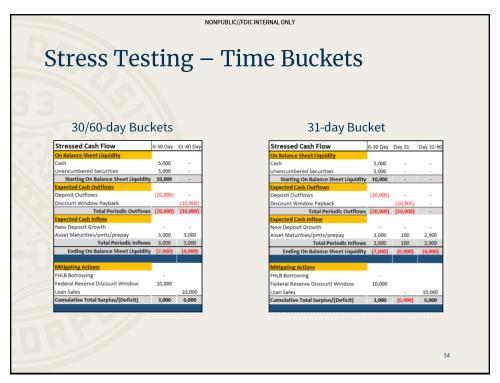
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### Identify Stress Events-Common Weaknesses

- Deposits "walk" rather than "run"
- Deposit growth offsets runoff
- · Loans are not funded or renewed
- Unsecured funding lines fully available
- Secured funding lines lend immediately to full availability
- Brokered deposits utilized

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### **Director Considerations**

- Are scenarios stressful enough?
- Are scenarios appropriate for my bank?
- Are assumptions reasonable and supportable?
- Are mitigating actions obvious, explained, and defendable?
- Am I comfortable with the results?

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### Sources of Liquidity Stress Remediation

Faster



- · Cash
- Federal Reserve Bank
- FHLB (overnight/term)
- Federal Funds Purchased
- Unencumbered Securities
- Brokered Deposits/Listing Service
- Sale of Loans

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# Liquidity Risk Mitigation



#### **Diversified Funding Sources**

- Assets cash/due from, investments, asset sales
- Liabilities retail deposits and wholesale funds



#### **Cushion of Highly-Liquid Assets**

- Readily available
- Free from impediments

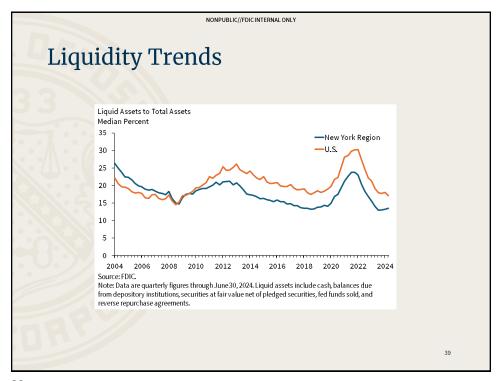
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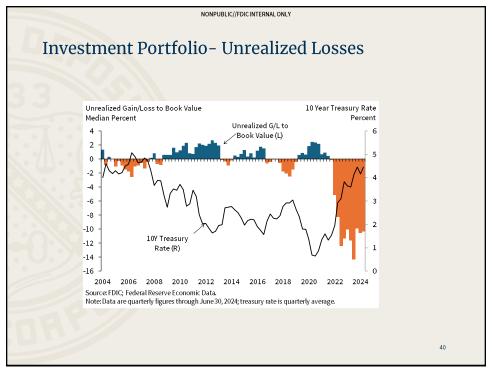
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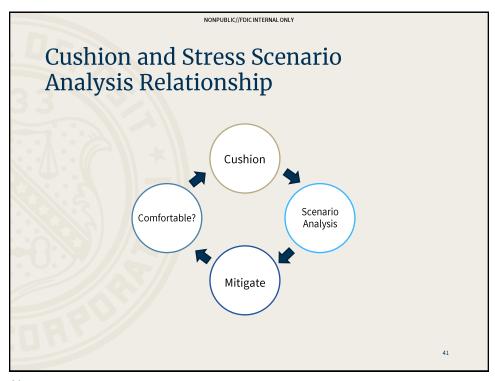
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## Periodic Testing of the CFP Framework

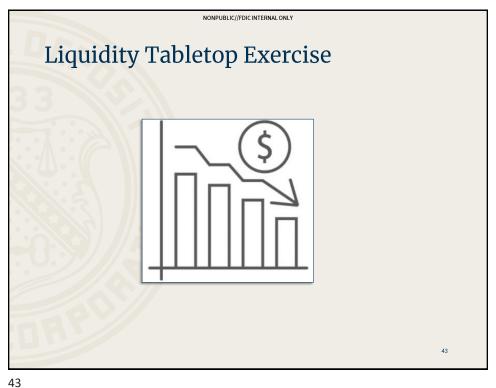
- Roles and responsibilities are up to date and appropriate,
- Legal and operational documents are current and appropriate,
- Cash and collateral can be moved where and when needed, and
- Contingent liquidity lines are available







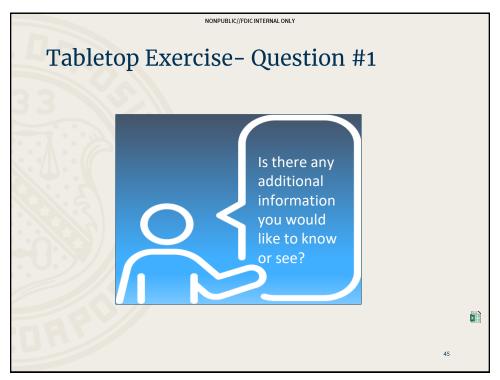
Analysis Relationship					
Liquidity	Actual Quarter-End	Moderate Stress Scenario			
Cash	\$15,000	\$15,000			
Scenario Impact	-	(\$45,000)			
Remaining Cash	\$15,000	(\$30,000)			
Unencumbered Securities*	\$35,000	\$35,000			
Total Liquid Assets	\$50,000	\$5,000			
Total Assets	\$500,000	\$500,000			
Liquidity Cushion	10.00%	1.00%			



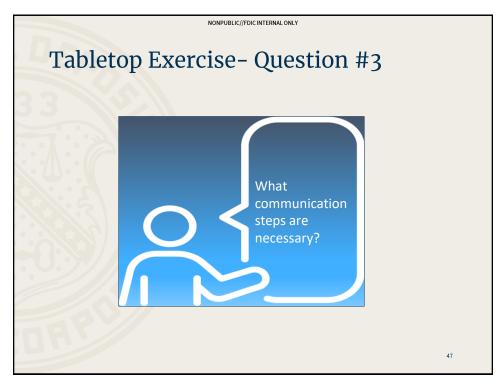
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#### **Liquidity Event Details**

- Slower prepayments
- Difficulty increasing deposit volumes
- Increased line of credit usage
- Large depositor withdrawal
- Emergence of reputational risk









#### Resources

- Interagency Policy Statement on Funding & Liquidity Risk Management
  - https://www.fdic.gov/news/financial-institutionletters/2010/fil10013.html
- Updated Guidance: Interagency Policy Statement on Funding and Liquidity Risk Management on the Importance of Contingency Funding Plans
  - https://www.fdic.gov/news/financial-institutionletters/2023/fil23039.html
- FDIC Risk Management Manual of Exam Section 6
  - https://www.fdic.gov/resources/supervisionand- examinations/examination-policiesmanual/

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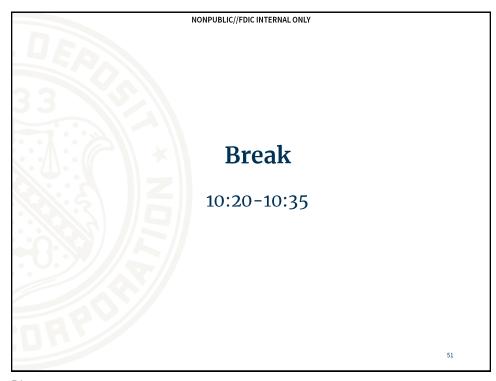
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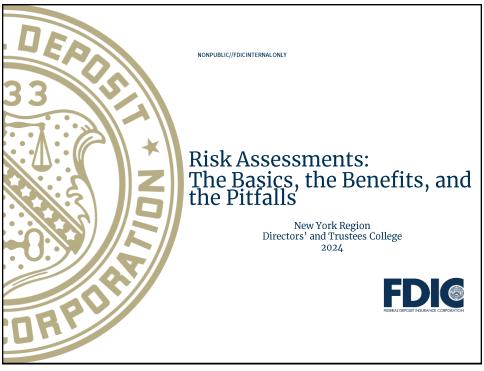
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### **Objectives**

Discuss the definition and purpose of risks assessments at financial institutions.

Discuss benefits of risk assessments and consequences of inadequate risk assessment

Provide examples of areas where risk assessments are necessary.

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#### What is a Risk Assessment

A systematic process to identify and measure the risk inherent in the bank's business operations and to determine what control and monitoring mechanisms are in place to mitigate those risks.

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#### Identification

An effective risk assessment will identify the risk, operational area, or business line being assessed.

#### Examples include:

- New or existing FinTech relationship
- Fair lending compliance risk
- A new niche lending product
- A new deposit rewards product
- Bank-wide related risks (liquidity, consumer compliance, AML/CFT, Credit)

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#### Areas to Risk Assess

- Anti-Money Laundering and Countering the Financing of Terrorism
- Information Technology/Information Security
- Fair Lending
- UDAP
- New Products and Services
- Third Party Relationships, including key vendors, service providers, appropriate subcontractors, and FinTech relationships



#### **Assessing Risks**

<u>Inherent Risk</u>: The level of risk absent mitigating controls.

<u>Mitigating Controls</u>: Measures put in place to reduce, minimize, or manage the impact and likelihood of identified risks. Controls can either be preventive, detective, or corrective.

<u>Residual Risk</u>: Residual risk is the level of risk remaining after controls or mitigation measures have been applied.

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#### Risk Assessment Example-Cybersecurity Risk

- Inherent Risk
- Mitigating Controls
- Residual Risk





### Risk Assessment Example-Fair Lending Risk

- Inherent Risk
- Mitigating Controls
- Residual Risk



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### Regular Review and Update

- Perform an initial review for quality control
- Ensure that all risk levels are supported and align with the definitions for each risk level
- Develop proposed plans to further mitigate risks or support why certain risks may be accepted
- · Present to the Board



#### Responsibilities of the Board

- Oversee management's implementation of the risk assessment process
- Receive periodic information about the bank's risk assessments
- Determine whether risk is within Board risk appetite
- Review and approve strategies to mitigate risk or accept risk
- Review and approve material changes to new or existing strategy



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#### **Determining Risk Appetite**

Risk appetite is the amount of risk that the Board and management are willing to assume to achieve goals, objectives, and the operating plan.

#### Considerations:

- Institution specific mission, strategic goals, management/staffing
- Stress/scenario testing results
- Existing policies and risk limits







#### Characteristics of Effective Risk Assessments

Includes inherent risk, mitigating controls, and residual risk in your risk assessment process

Involves comprehensive identification of risks and qualitative and quantitative analysis

All key stakeholders participate in the process

Well documented



#### **Ineffective Risk Assessments**

Insufficient depth or scope of review

Failing to account for institutional and environmental factors

Overestimating the effectiveness of mitigating controls

Failing to regularly update and revise the risk assessment

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### Ineffective Risk Assessment Example

- Inconsistent underwriting processes resulted in different levels of risk
  - o Higher Charge-Off Rates
- Compliance with Part 314a of the Patriot Act was not assessed
  - o FINCEN searches not performed



#### Resources

- RMS Examination Manual, Section 4.2 Internal Routine and Controls
- Supervisory Insights April 2016 Special Corporate Governance Edition
- Interagency Guidance on Third Party Relationships: Risk Management (FIL-29-2023)
- FFIEC IT Handbook booklets

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Questions?

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# Conversation with the Regulators

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